CCACC Health 2021 Annual Report





EXACC Health



2021 Statistics

Medical Services

- 1085 Primary Care Visits
- 133 Primary Care Visits (tele)
- 58 Specialty Care Visits
- 30 Specialty Care Visits (tele)
- 127 Behavioral Health Visits
- 111 Behavioral Health Visits (tele)
- 95 Care Management Visits
- 558 No Pain Intiative Patient Visits
- 451 Physical Therapy Visits
- 49 Occupational Therapy Visits

COVID-19 Services

5103 Vaccines Administered
6244 Tests Given

Prevention Services

25 Health Fair Participants

190 Immunization Administered

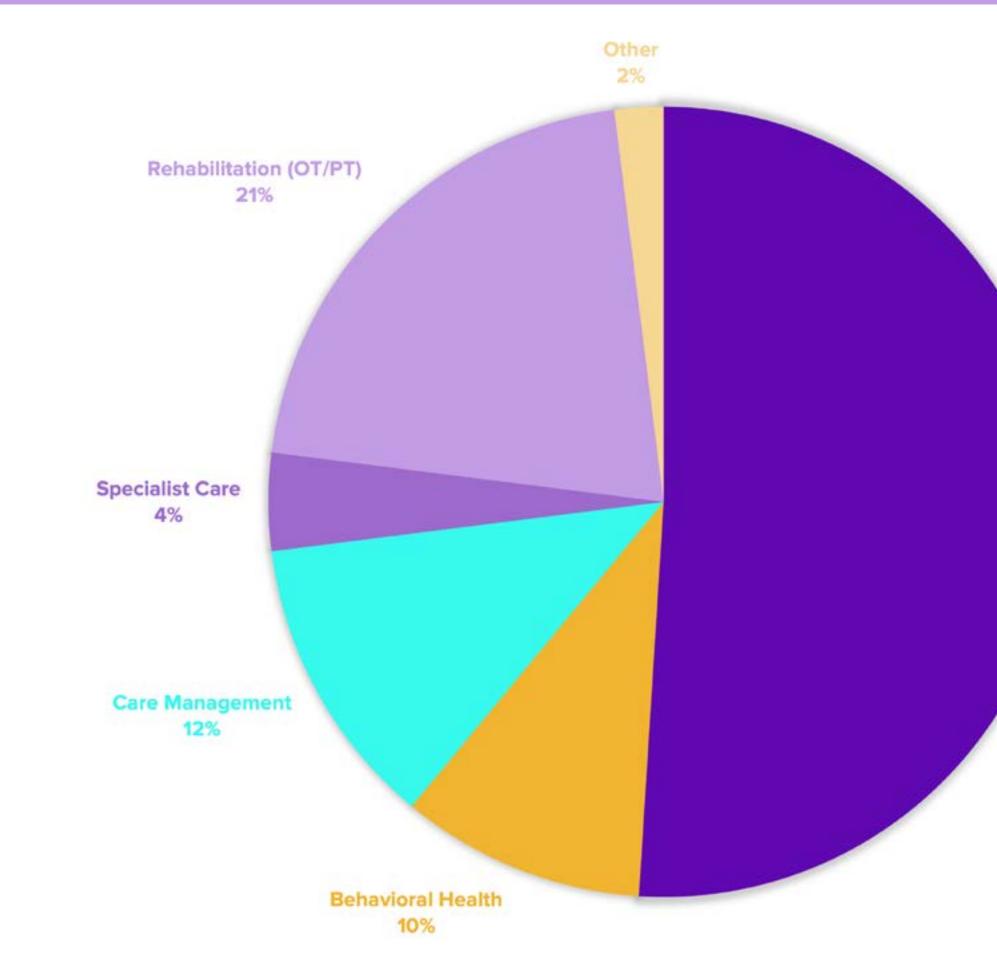
Health Education

12 Health Talks

3 Health Management Groups



Medical Services **CCACC Health Medical Service CY2021**



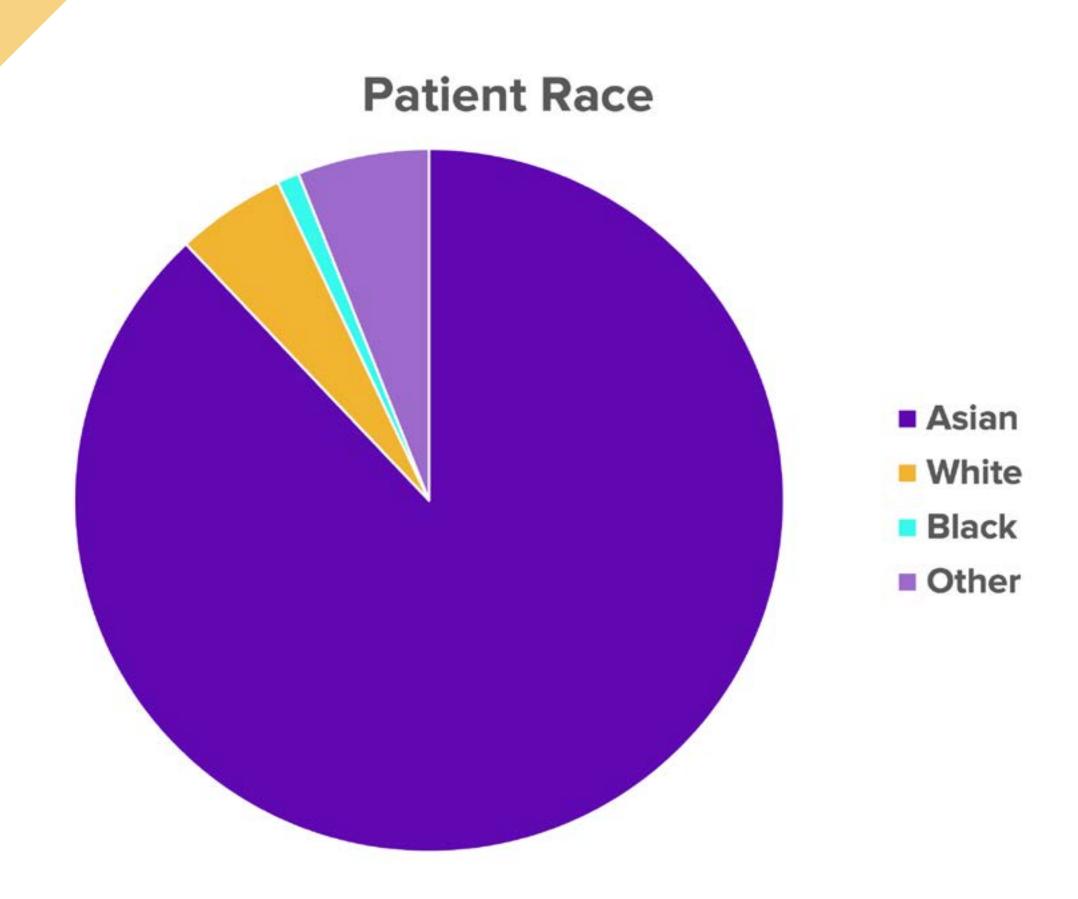
Behavioral Health 10% 12% Care Management **Specialist Care** 4% **Rehabilitation (OT/PT)** 21% Other 2%

51%

Primary Care

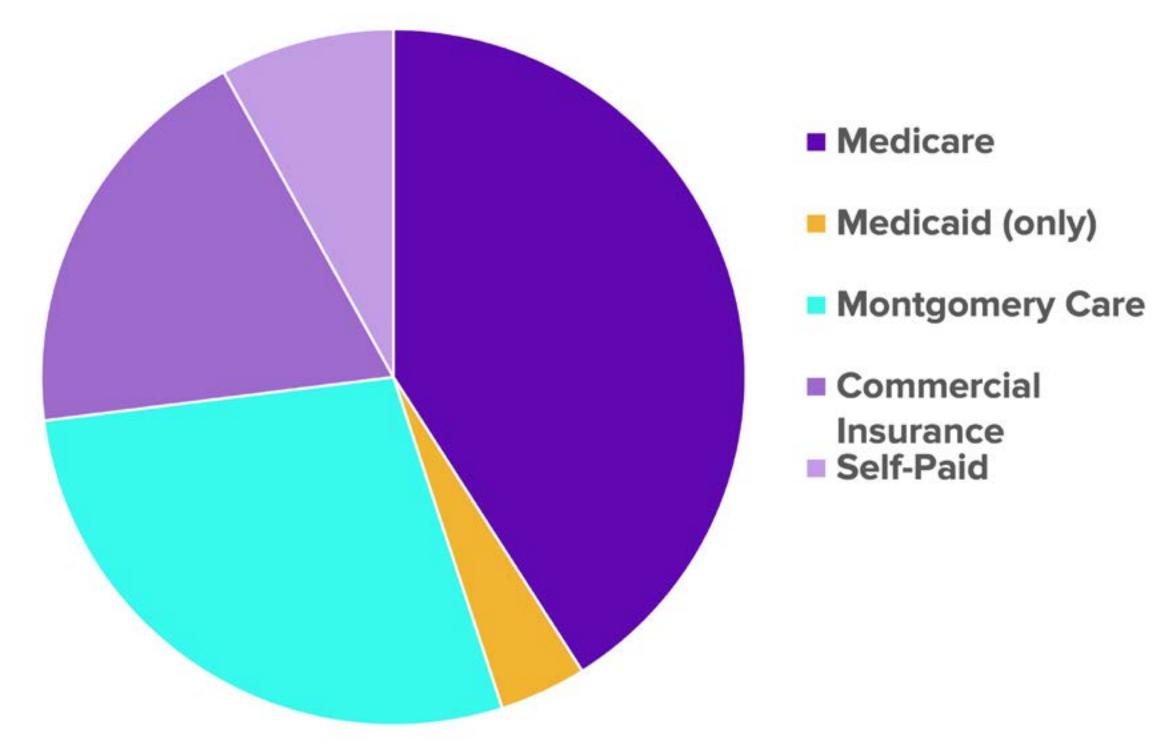
Primary Care 51%

Medical Services Patient Background





Patient Insurance



Medical Services Community Members We Served

COVID VACCINATION

COVID TESTING

MEDICAL SERVICES

	Asian White Black Others	141 22
	Asian White Black Others	11
	Asian White Black Others	719 51 19 19

- Provided essential medical services to the community during the pandemic
- Service Expansion: OT/PT Services, COVID Testing and Vaccination
- Served Montgomery Care patients while accepting insured, underserved patients
- Established the Rehabilitation Center

2021 Highlights Medical Services







2021 Highlights Primary Care

Same Day Acute Care Visits
Annual Check-ups
Well-Woman Check-ups
Health Maintenance Services (CCM, PEARLs, and Integrated Care Services)



















 6244 COVID PCR Tests 66 Flu+COVID Rapid Tests for 931 community members

• 34 COVID Vaccine Clinis

- Administered 5199 shots to 2931 Ο community members
- ^o All vaccine clinics were operated by volunteers - over 150 professional volunteers participated
- COVID Vaccine Ambassadors Program A team of 10 high school youths reached out to the hard-to-reach in the community

2021 Highlights **COVID-19 Response**













2021 Highlights STOP B Program

- Expansion: Hep B Demonstration Grant (year 3)
- Reached Out to Other Communities:
- ^o Korean, Vietnamese, and Asian Indian

Service Data

374 Community Members Screened
146 Vaccines Administered
45 Community Members Completed Vaccination Process

^o **21** Infected Patients Treated



Community Mental Health Services

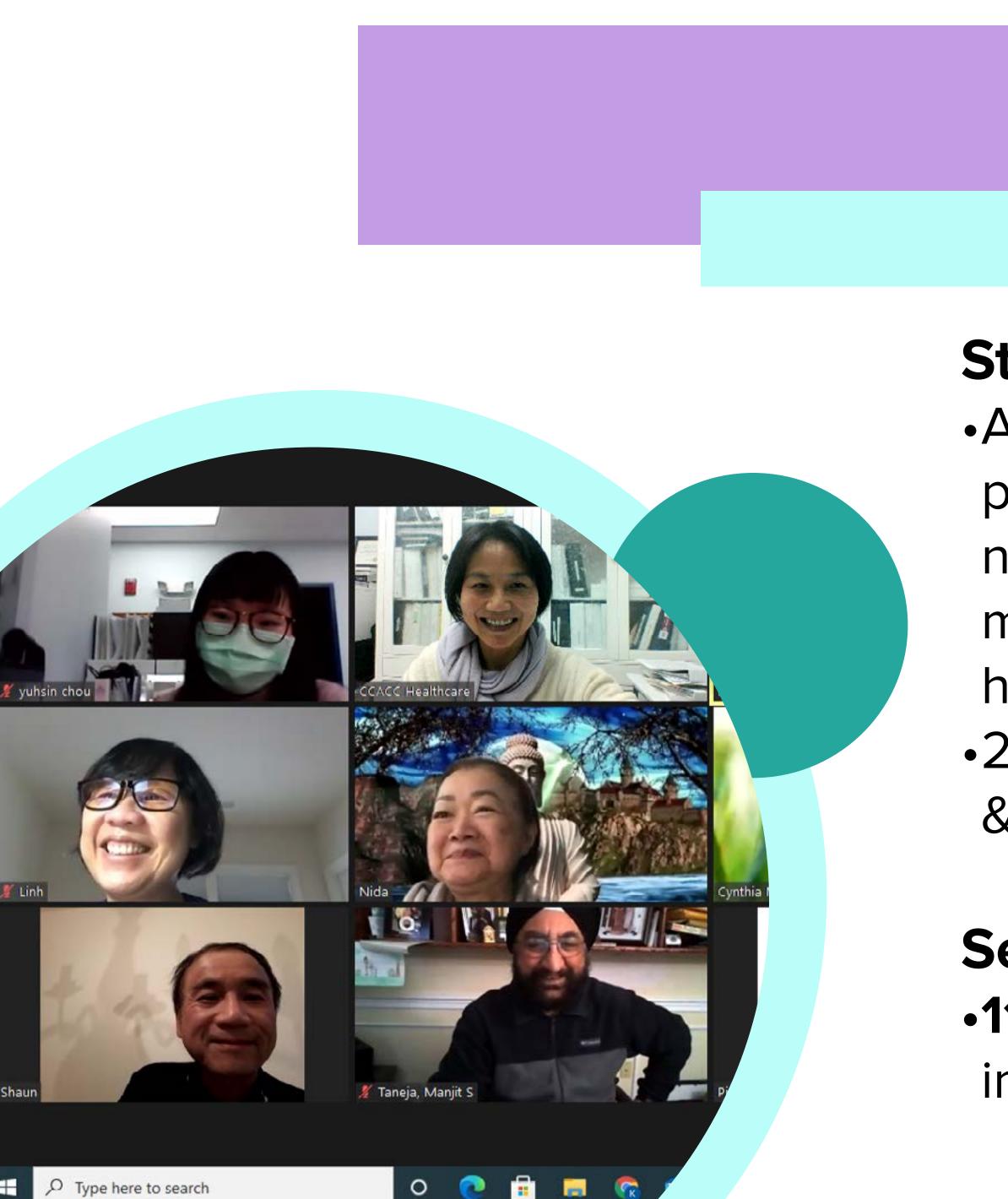
- •No Pain Initiative II: Chornic Pain Management Panel Discussion
- •Village Program: Support Families with **Special Needs Children**
- Zoom Meetings to Address Social Isolation

Our Mental Health Team

providing direct mental health services

- Xiaoping Shao (psychiatrist)
- Cixin Wang (psychologist)
- •Huxing Lu (LCSW-C)





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2021 Highlights **No Pain Initiative II**

Staying Safe and Well Program

 Addressing chronic conditions (chronic pain, diabetes, and hypertension) with a non-medication approach (case management, consultation, behavioral

- health, and health education)
- •2-year grant awarded by Maryland CHRC
- & Aetna Better Health

Service Data

•119 patients received comprehensive integrated care management services







Serving patients since November 2020

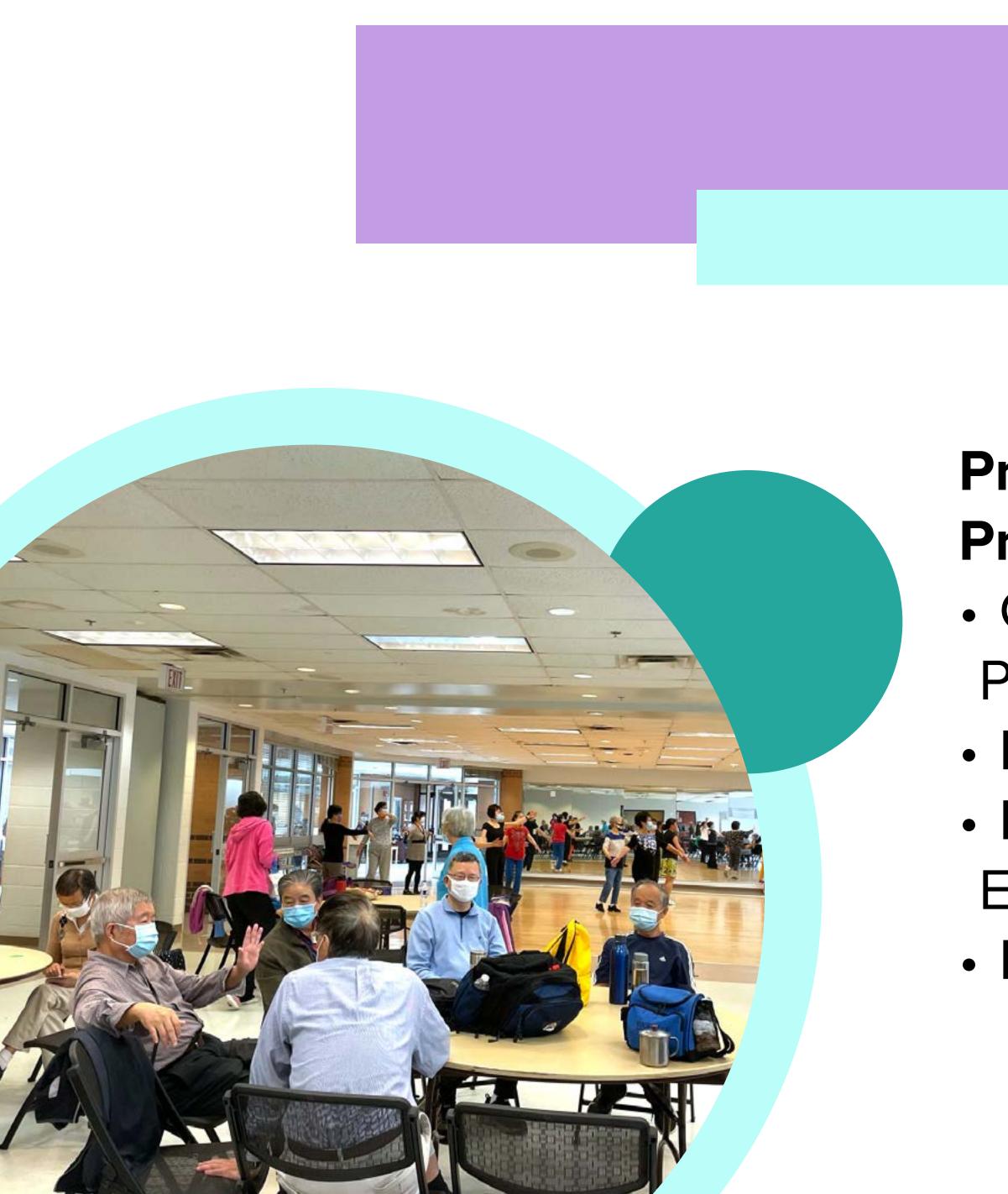
Service Model

- Rehabilitation + Behavioral Health Services
- Empower patients to take control of their pain and depression

2021 Highlights Rehabilitation Services







2021 Highlights Prevention for All

Provide No Barrier Essential Preventive Services to All

- Change Annual Health Fair to
- Prevention Health Month
- Provide Health Check
- Monthly Prevention Service and Education
- Free Cancer Screening Services







Special Events

- Hosted two Blood Drives during the pandemic
- •One of the most successful community drives in the Local Red Cross's history
- •Collected over **31** pints of blood

The blood collected from these donations can potentially save 141 lives



Charity Golf Cup





2022 Initiatives Mental Health and Telehealth Services



Chronic Disease Management Program (online & in-person) PEARLs: The Program to Encourage Active Rewarding Lives





Community Health Worker Program

2022 Online Health Seminars

Let's talk about the health care system and resources

- What is primary care and specialty care?
- How can your doctor help you and your health?
- What healthy resources are available in your community?

Join Us! First Friday of Every Month | 4PM-5PM ET Zoom Meeting ID: 853 6552 8713



- Healthcare Initiative Foundation (HIF)
- Health Resources & Service Administration (HRSA)
- Maryland Community Health Resources Community (CHRC)
- Montgomery County Government
- Office of Minority Health
- City of Rockville
- National Council of Aging
- Greater Washington Community Foundation

Thank You Grantors





Asian American Health Initiative (AAHI)

- Association for Chinese American Physician Mid-Atlantic Chapter (ACAP-MAC)
- Asian American Center of Frederick (AACF)
- Asian American Inter Community Service (AICS)
- Chinese American Community Health Service (CACHS)
- Chinese American Parents Association Montgomery County (CAPA-MC)
- George Washington University, School of Nursing
- Hep B Initiative DC (HBI-DC)
- Korean Community Service Center (KCSC)
- LabCorp
- University of Maryland, School of Psychology
- University of Maryland, School of Public Health
- University of Maryland, Institute of Human Virology
- US Center for Chinese Medicine (USCCM)

Thank You **Community Partners**





Telemedicine Team

- Dr. Yaoyao Zhu
- Dr. Qiufang Cheng
- •Dr. Mo-ping Chow
- •Dr. Xiaoping Shao
- •Dr. Ling Yang
- •Dr. Lei Xu





Thank You **Frontline Medical Team**





On-site Health Service Team

- •Huixing Lu, LCSW-C
- •Jihyun Do, CRNP
- •Henriette Dawgang, CRNP
- •Yanjing Zhang, RN
- Hsiaoyin Chen, LMSW
- •Huiming Liu





- •Huiming Liu
- Hsiaoying Chen
- Peiti Kao
- •Huixing Lu
- Yanjing Zhang
- •Tammy Lee
- Li-fang Liu



Thank You Hotline Workers





Thank You **COVID Vaccine Clinic Volunteers**











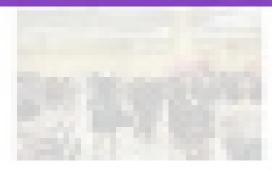




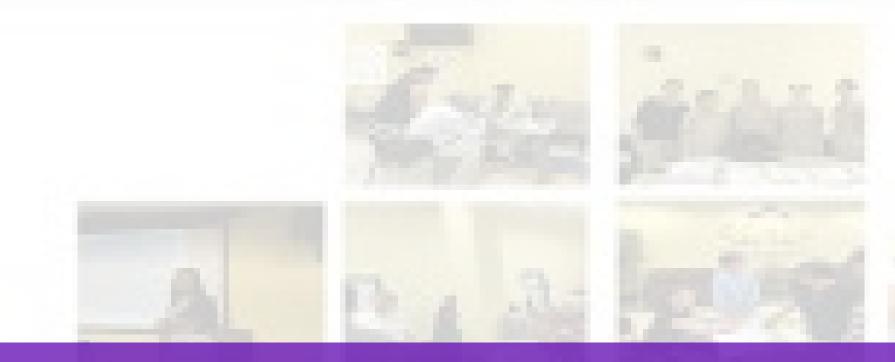












Support Us in 2022

